

- ❖ I have more questions, can I call someone?
 - Text Timings: Anytime
 - Talk Timings: 9PM IST to 10AM IST Strictly; Calls outside this time will not be entertained or returned. GGSSC might penalize you with negative marks for calling in the wrong timings and disqualify you from the grand prizes.
- ❖ Where can I join the zoom room for the event?
 - You will find all links at www.gurmatcrashcourse.com
- ❖ I cannot log in into my speedexam?
 - You cannot log in without registering on speedexam GGSSC portal <https://candidate.speedexam.net/signin.aspx?site=ggssccanada>
 - If you have already registered you need to do forgot password and wait for the email
 - If that too does not work please call your whatsapp admin sevadar only before 10AM India Time or after 9PM India Time. Please do not call sevadars during off time.
- ❖ I used my last name on the registration on speedexam.net will I lose marks for using a last name as mentioned in the rules?
 - Yes. You will lose marks unless you call the sevadar and get your name changed before June 25th 2021
- ❖ Can someone join the zoom room or give the exam without registering on Eventbrite.com?
 - No. you need to register by clicking links on www.ggssc.ca
- ❖ Will my device work on the exam website?
 - You received an email from Eventbrite when you registered. When you scroll down that email it has the link to SELF REGISTER on the GURMATCRASHCOURSE PORTAL on <https://candidate.speedexam.net/signin.aspx?site=ggssccanada>
 - Once you click on the above link the website will automatically test your device and then you can register as a student
- ❖ When will we receive material for the course?
 - Students will receive Study Guide 3 days before the course. The links will be available on www.gurmatcrashcourse.com
 - Recap videos on Instagram/YouTube for previous course to connect with the course.
- ❖ How will the Exams be conducted?
 - Exams will be conducted online and you will receive an email after registration on eventbrite link provided on www.ggssc.ca

- ❖ How will I attend the course?
 - The course will be delivered online in a secure Zoom classroom. Only those who follow the instructions and register in our classroom will be allowed to enter. Once you are registered you can enter without permission.
- ❖ Can I turn my camera off during the course?
 - NO! 'Zero Ghost Policy' No attendee or teacher is allowed to turn cameras off. Turned off cameras will be placed in waiting room and will have to leave and re-enter.
- ❖ Will there be a break in the course?
 - Yes, A break of 15 mins will be provided for snacks only. Attendees to arrange snacks at home.
- ❖ My camera is not working so will I be still eligible to attend?
 - Cameras off during course will disqualify the student from receiving the final grand prize or cash prize.
- ❖ Who can give the exam to win prizes?
 - Exams are in 4 groups:
 - Under 9 yrs : Oral Exams >Grand Prize
 - 9-12 Yrs: Multiple Choice plus Essay
 - 13-19 yrs: Multiple Choice plus Essay + Reflection
 - 20 -25 Yrs: Multiple Choice plus Essay + Reflection
- ❖ Can I give the exam at my own convenient time?
 - Exams will be conducted at same time for all students except under 9 yrs who will be called on video chat over the next week after crash course.
 - All exams will be online and proctored on video chat . Cameras off during exam automatically will be terminated from exam.
 - GGSSC reserves right to do follow up tests in case of ties
- ❖ If I win do I get to choose my prize?
 - Students will get a chance to choose from Gifts or Cash based on their age group and the percentage of marks they achieve; for example if you are a winner but you score 89percent or more - you are eligible for the higher value grand prize. However, if you scored less than 89 percent you will be eligible for a lower value grand prize.
- ❖ How will you choose the Global Winner?
 - Since this is a global event we will choose minimal 1 winner from all local sangats whoregister and take the final exam of more than 75 eligible attendees with at least 25 in eachage group except Under 9 Yrs.
 - The winners of various groups and locations will be tested on their marks against their group average to choose the global winners.

- ❖ If I don't win the grand prize what will I get?
 - Runner ups will receive trophies with GGSSC Certificates
 - All examinees will receive certificate.
- ❖ If internet goes down how will you communicate?
 - All students will be grouped into whatsapp groups managed by teachers
- ❖ When will be the prize ceremony?
 - Prize ceremony date will be announced on last day of Gurmat Crash Course